Customer Success Story Electrolux



"Netfira Connect streamlined our ordering process, resulting in lower costs for us while giving our dealers 24/7 access to the current prices and availability of our inventory."

Kerrie Dease, Electrolux Home Products, National Marketing Manager

Before installing Netfira Connect	After installing Netfira Connect
Supply chain methods were manual and not cost-effective	Substantial cost reduction and more efficient supply chain transactions
The initial Netfira platform attracted interest from world-renowned appliance manufacturer, Electrolux. After initial meetings explaining the simple e-commerce solution, Electrolux quickly realised the efficiencies they could achieve with Netfira Connect given the volumes of transactions that the company processed annually within its extensive supply chain.	Implementing Netfira Connect allowed Electrolux's distributors to access real-time product, price, and availability. Netfira Connect delivered to Electrolux additional business flexibility: automation of all their data, which cut costs and eliminated manual errors, and a revolutionary way to market their business to new clients.
 Large distributor network 250,000 individual lines of parts inventory Call center staff of 20+ employees to handle inventory queries and orders Phone, fax, and web-based orders requiring manual data entry Website procurement solution that dealers were not using 	 40+ sites implemented Netfira Connect 100% of distributors continued using the system after initial trial period 1.2 million transaction-based line items entered automatically Significant reduction in data entry staff 26% reduction in product returns
Bulk of transactions were processed manually	Bulk of transactions are now processed automatically

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